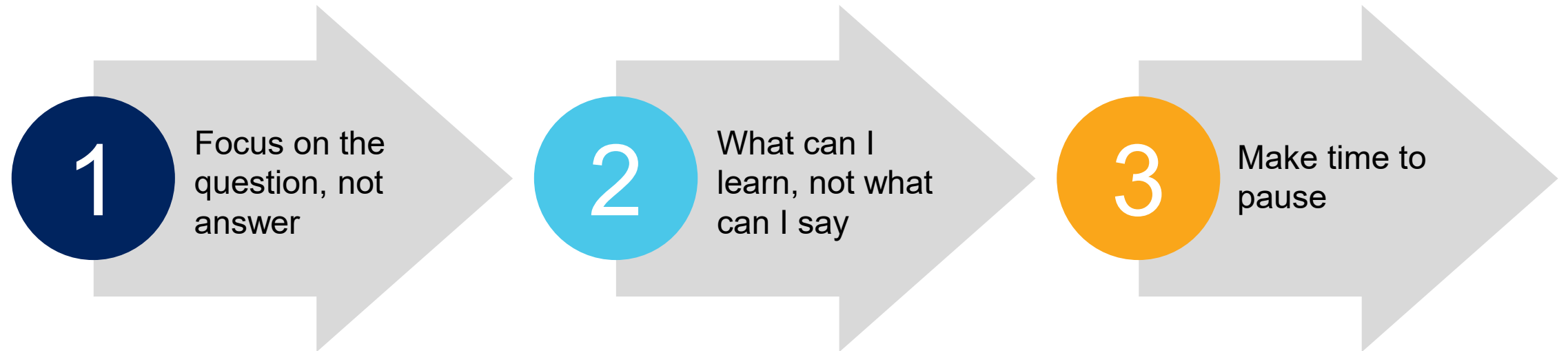
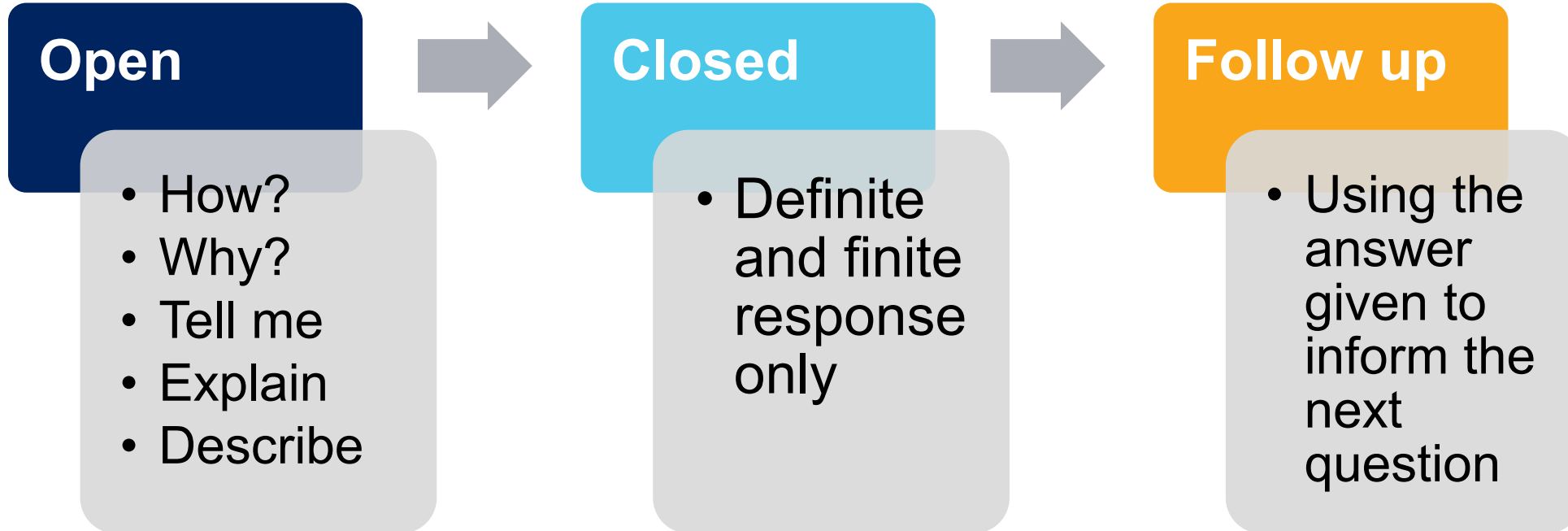


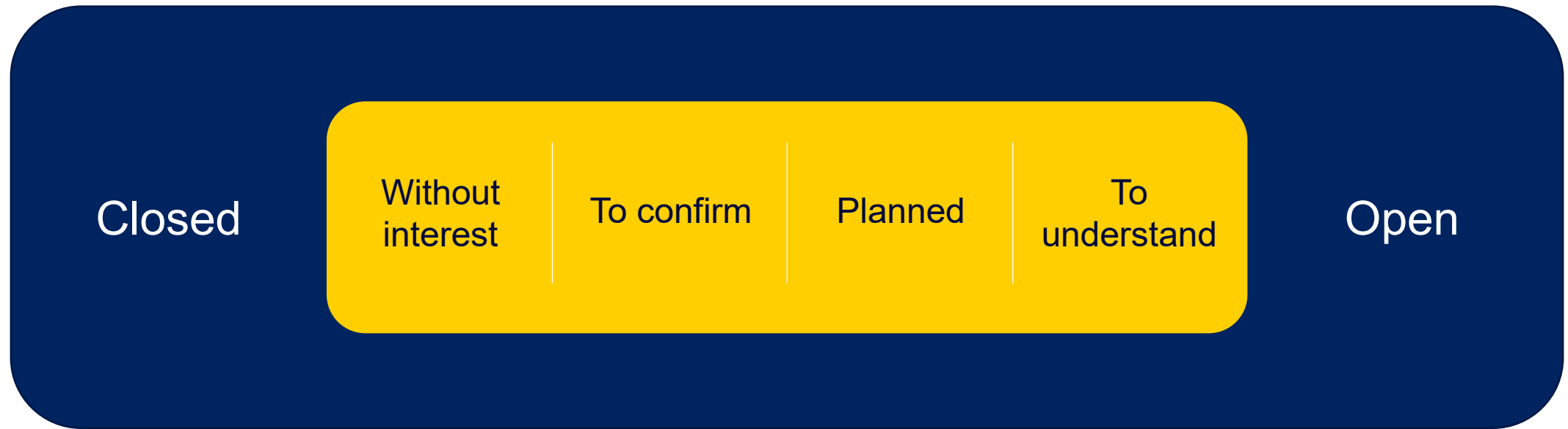
# Beginners mind



# Questioning



# Listening continuum



# Emotional customers

